



Muscogee (Creek) Nation
Human Resource Management Services

Employee Requisition

PO BOX 580
OKMULGEE, OK 74447
Telephone (918) 732-7827
Toll-Free (800) 482-1979
Fax (918) 756-2284

Submitted Date 09/08/2014	Employee Requisition Number ER-14096	JOB OPPORTUNITY	
Title/Position: COMMUNICATIONS OFFICER			
Pay Grade SG 8	Salary Range \$25,168-32,822	Classification Full Time	
Department: LIGHTHORSE	Location: Okmulgee	Location Code: 30	FT/PT 1-Full Time

COMPLETED EMPLOYMENT APPLICATION IS REQUIRED.
MUSCOGEE (CREEK) AND INDIAN PREFERENCE.

General Summary:	<p>This incumbent serves as a Communications Officer of the Muscogee (Creek) Nation and has the primary responsibility of receiving complaints from the general public concerning crimes and police emergencies within the political and territorial jurisdiction of the Muscogee Nation and broadcasting orders to police units for investigation.</p> <p>Operates radio and telephone equipment to receive reports and relay information or orders to proper officials.</p>
Principal Duties and Responsibilities:	<ol style="list-style-type: none">1. Receiving incoming calls by telephone, teletype Oklahoma Law Enforcement Telecommunications System (OLETS), or alarm monitoring company.2. Determines, from nature of calls, the necessary response; coordination police, fire, ambulance and other emergency responses; and dispatch response units via radio, paging system, or telecommunication equipment and monitor locations sites.3. Provides information to caller, utilizing knowledge of Emergency Medical Dispatch Manual in case of medical emergency.4. Records details of calls and broadcasts and maintains accurate radio logs and files.
Minimum Requirements:	Minimum Requirements – High School Diploma, have a valid Driver's Licenses and free of felony convictions or disqualifying criminal histories
Preferred Requirements:	Preferred Requirements – Associates Degree and OLETS Certified.
Valid Oklahoma Driver's License required?	Yes
Please list any additional licenses required:	

Competencies:

Customer Service: Responds promptly to customer needs.

Interpersonal Skills: Maintains confidentiality; Keeps emotions under control.



Muscogee (Creek) Nation

Human Resource Management Services

Employee Requisition

PO BOX 580
OKMULGEE, OK 74447
Telephone (918) 732-7827
Toll-Free (800) 482-1979
Fax (918) 756-2284

- Oral Communication:** Speaks clearly and persuasively in positive or negative situations; Participates in meetings.
- Written Communication:** Writes clearly and informatively; Able to read and interpret written information.
- Teamwork:** Balances team and individual responsibilities.
- Visionary Leadership:** Inspires respect and trust.
- Ethics:** Treats people with respect; Keeps commitments; inspires the trust of others; Works with integrity and ethically; Upholds organizational values.
- Organizational Support:** Follows policies and procedures; Supports organization's goals and values.
- Quality:** Demonstrates accuracy and thoroughness.
- Quantity:** Completes work in timely manner.
- Safety and Security:** Observes safety and security procedures.
- Attendance/Punctuality:** Is consistently at work and on time; Ensures work responsibilities are covered when absent; Arrives at meetings and appointments on time.
- Dependability:** Follows instructions, responds to management direction.

Physical Demands:

While performing the duties of this Job, the employee must regularly lift and /or move up to 10 pounds and occasionally lift and/or move: ☐ Up to 50 lbs. ☐ Up to 100 lbs. ☐ Over 100 lbs.
☐ Physical Exam Required

Work Environment:

The work environment characteristics described here are representative of those an employee encounters while performing essential functions of this job.

While performing the duties of this Job, the employee is regularly exposed:

- ☐ Fumes or airborne particles ☐ Outside weather conditions ☐ Toxic or caustic chemicals
☐ Risk of electrical shock ☐ Vibration ☐ Loud Noise

Disclaimer:

The above statements are intended to describe the general nature and level of work being performed by people assigned to this job. They are not intended to be an exhaustive list of all responsibilities, duties and skills required of personnel so classified.

Public Relations:

Important attributes of any employee of the Muscogee Nation, along with the official performance of duties, are personal appearance and public relations. Each employee is expected to make every effort to be well-informed about the institution, pleasant, courteous and cooperative, and to act in a manner to command respect of co-workers and all other personnel. An optimistic attitude, patience and tolerance will help each employee in nearly all situations at the institution.